

## EBT Exception Viewer

The SPi Group Inc.'s (SPi) EBT Exception Viewer provides an enhanced level of exception tracking unmatched in the industry. It is the second EBT productivity tool that SPi has released over the last year.

The EBT Exception Viewer allows market participants to address time-sensitive EBT exception issues, such as ensuring Usage transactions have received Invoice Bill Ready (IBR) transaction responses from retailers, or determining whether all IBR transactions have been accepted by the local distribution company (LDC).

LDCs will be able to determine whether all IBR responses from retailers have been received within a certain timeframe. The EBT Exception Viewer can also search for Usages that are missing IBR responses from retailers. Similarly, retailers can use the EBT Exception Viewer to ensure that IBRs sent to LDCs have received Application Advice (AA) response transactions. This tool can also be used to find any missing or late Invoice Settlement Detail (ISD) responses.


Our clients can easily reconcile their systems with what was processed at the EBT Hub to ensure that their systems contain the most accurate data. EBT Exception Viewer can help them ascertain that customers are billed in a timely manner, avoiding the need to true up with customers in future billing cycles.

Future versions of EBT Exception Viewer will include the ability to track other EBT types such as Customer Moves and Status Advises. If you have any suggestions on what we should include in future versions, please email us at [SPi\\_info@thespigroup.com](mailto:SPi_info@thespigroup.com).

## Product Benefits

- Viewing exceptions on multiple accounts on a single page.

## Screen Shot



### EBT Exception Viewer

[SPi Home](#) | [SPi connect](#) | [Issue Tracker](#) | [Privacy Policy](#)

Test User  
ED-2006-QA01

[Account Viewer](#)  
[EBT Viewer](#)  
[Error Viewer](#)

**EBT Exception Viewer**  
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EBT Exception Viewer

**Date Range:** From  To

**Selection:**

Transaction Type:

Transaction Issue:

Trading partner:

Usage Transactions Without an Invoice Bill Ready (IBR)						
Trading Partner	LDC Account	Retailer Account	Document Reference Number	Transaction Reference Number	Process Date	Days Late
QA Ret User 01	XDI-EEV-USG-001		XDI-EEV-USG-DOC-005	XDI-EEV-USG-001-05	2009-05-01 00:00:00.0	66
QA Ret User 01	XDI-EEV-USG-001		XDI-EEV-USG-DOC-007	XDI-EEV-USG-001-05	2009-05-01 00:00:00.0	66
QA Ret User 01	XDI-EEV-USG-002		XDI-EEV-USG-DOC-001	XDI-EEV-USG-002-01	2009-05-01 00:00:00.0	66
QA Ret User 01	XDI-EEV-USG-003		XDI-EEV-USG-DOC-001	XDI-EEV-USG-003-01	2009-05-01 00:00:00.0	66
QA Ret User 01	XDI-EEV-USG-003b		XDI-EEV-USG-DOC-005	XDI-EEV-USG-003-01	2009-05-01 00:00:00.0	66

## About SPi

The SPi Group Inc. is a Toronto-based provider of product and services primarily to the utility and energy industry. SPi's technology portfolio includes secure, reliable and auditable data transport solutions, and a variety of billing and settlement solutions, based on portable, open standards. SPi's team of highly skilled IT and energy industry professionals developed these technologies that operate mission-critical business processes for over 70 public and private sector clients.

## About ERTH Corporation

ERTH Corporation is a dynamic family of energy companies with a strategic vision to grow and invest in parallel businesses that collectively serve North America's energy and utility industries. The group's electricity distribution, services, consulting and software companies service over 180,000 customers in Canada and the United States.

## Our Products and Services

### Products

- EBT Hub Connector
- Gas Market Connector
- *Productivity Tools*
  - Account Viewer
  - EBT Exception Viewer
  - EBT Viewer
- XML Generator
- EBTx Hub Client

### Services

- Ontario Electricity Market Services (EBT Hub)
- Retailer Managed Services
- Ontario Gas Market Services
- Ontario MDM/R Implementation Services
- Consulting and Software Development
- Technology Licensing
- Project Management Services and Support
- OPA Demand Response Program

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