EBT Viewer

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EBT Viewer

The SPi Group Inc.'s (SPi) EBT Viewer provides a level of document and transaction audit tracking that is unrivalled in the industry. This web-based tool allows market participants to view all of the documents and transactions that they have exchanged with their LDC or retailer trading partners since market opening in 2002. This includes market participants who are not SPi EBT Hub clients.

The EBT Viewer keeps track of when a document was received by SPi's EBT Hub from the document sender and when it was downloaded from SPi's EBT Hub by the document recipient. It also keeps track of the Functional Acknowledgement (FA) status - Accept, Reject, or Pending (i.e., not yet downloaded). You can search for documents and transactions by trading partner (LDC or retailer), account number, document/transaction reference number, transaction type (e.g., Usage, IBR, etc.), date and FA status. Using these powerful features, it becomes very easy to determine whether or not one of your trading partners has received a particular document or transaction and when it was received. It allows you to produce reports of the list of pending documents for your trading partners.

This functionality is fundamentally different from a spoke-based document/transaction viewer. Spoke-based systems only provide an audit trail from your system to the hub and back. The EBT Viewer provides a complete end-to-end audit trail that allows you to see the status of the document from your system all the way to the other end of the hub. If your trading partner is an SPi EBT Hub client, you will get an audit trail from your point of origination all the way to your trading partner (SPi handles both sides of nearly 90% of the transactions in the market). If your trading partner uses another hub, you will get an audit trail from your starting point to your trading partner's hub provider. Either way, you will have a transaction audit trail that allows you to quickly resolve support calls and disputes with your trading partners.

Product Benefits

SPi's clients find that this tool provides the following business benefits:

- Reduces the number of calls from their trading partners seeking "lost" documents and transactions, since they can find this information directly using EBT Viewer.
- Reduces disagreements between trading partners as to the status of documents and transactions since EBT Viewer shows a precise audit trail for the documents and transactions in question.
- Improves overall operational quality, reducing the amount of work spent mining customer information system (CIS) databases for transaction status.

About SPi

The SPi Group Inc. is a Toronto-based provider of products and services primarily to the utility and energy industry. SPi's technology portfolio includes secure, reliable and auditable data transport solutions, and a variety of billing and settlement solutions, based on portable, open standards. SPi's team of highly skilled IT and energy industry professionals developed these technologies that operate mission-critical business processes for over 70 public and private sector clients.

Other Products and Services

Products

- EBT Hub Connector
- Gas Market Connector
- *Productivity Tools*
  - Account Viewer
  - EBT Exception Viewer
  - EBT Viewer
- XML Generator
- EBTx Hub Client

Services

- Ontario Electricity Market Services (EBT Hub)
- Retailer Managed Services
- Ontario Gas Market Services
- Ontario MDM/R Implementation Services
- Consulting and Software Development
- Technology Licensing
- Project Management Services and Support

Enabling Energy Markets

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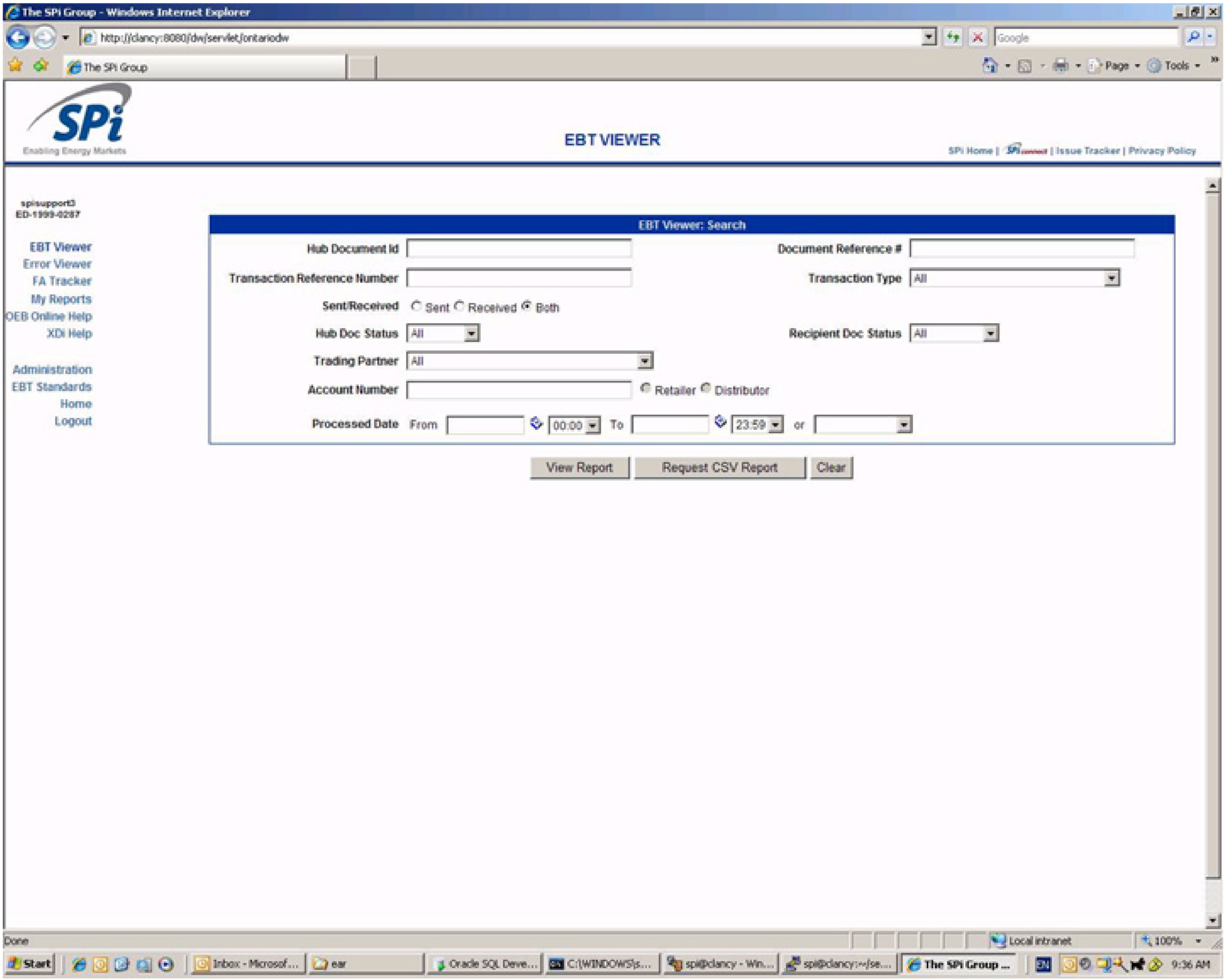
Screen Shot



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